

WHAT YOU HAVE SAID ABOUT US

Local Twinning Association - **“Happy memories of their stay “**

“I have been asked to convey our appreciation of the manner in which three handicapped young ladies from our twin town were looked after at your hotel. Their rooms were admirably suited to their needs and they were made to feel most welcome. They will take away many happy memories of their stay”

Ms Morrison from Redruth - **“exceptional courtesy and friendliness”**

“We have received superlative service from you in all kinds of ways, exceptional courtesy and friendliness from initial booking to final bill *even the washing of a pair of my husband's trousers following his fall in a large puddle at Diggerland!*

Local Probus Club - **“thanks for making our lunch such an enjoyable occasion”**

“The food (as always) first class, the service (as always) excellent, the staff (as always) courteous and efficient.” I feel sure we will be back!!

Mr & Mrs Westlake from Surrey - **“always found our stays a most enjoyable experience”**

“We have great admiration for your staff in all departments and we have made friends with many of them in reception, dining room and housekeeping. Their friendliness is matched with great professionalism and quiet efficiency. Another feature we have always enjoyed is the high standard of food, excellent menus, being matched by the skills of the chefs in the kitchen.

Mr Tebbett from Bedfordshire - **“ an absolute pleasure from beginning to end”**

“Speaking as someone who travels all over the world, usually staying in Crown Plaza, Hyatt or Marriott Hotels, I found your executive rooms to be superior in many ways to many others in which I've stayed. Not only that, your staff could not have been more courteous or helpful in every way, from the reception team to the bar/restaurant staff and housekeeping. An absolute pleasure from beginning to end. Thanks and congratulations “

Ms White - **“main meal and buffet was of the highest quality”**

“The staff were excellent especially the master of ceremonies. The food for the main meal and also the buffet at night was of the highest quality and my guests were very impressed. It is every mother's wish that her daughter's day goes smoothly. You all contributed to that and again my heartfelt thanks to you all”.

Ms K Gardner - **“ Those of us that stayed at your Hotel were impressed with the level of service”**. “It was so wonderful to see my mum and dad on the occasion of their Diamond Wedding Anniversary, thoroughly enjoying every minute. The food was excellent and special thanks to the head maitre'd who was thoughtful, helpful and very professional. Once again heartfelt thanks to you all”

Mr & Mrs Whitcombe – **“big thank you for a wonderful evening”**. “Our Golden Wedding celebration evening was excellent and so well organised and the food was perfect, so our friends will remember it for a very long time. The staff were so polite and helpful, again many many thanks.

Mr & Mrs Harris – Surrey. **“we have been staying monthly over the last 4 – 5 years”**

During that time we have come to know many of your staff and would like to thank them for their high standards, professional, efficient and most of all their friendly caring approach. Although there have been changes in staff we are pleased to see that so many stay with you for years at a time. They are always helpful and informative, you should be very proud of them.